



EV Rider, LLC — Warranty

THREE-YEAR LIMITED WARRANTY

Three years on all structural frame components; including platform, seat post, and frame.

ONE-YEAR LIMITED WARRANTY

From one (1) year from the date of purchase, if any part or electronic component of the Scooter is found upon examination to be defective in material and/or workmanship, it will be repaired or replaced, at EV Rider's option, without charge. Warranty labor charges are NOT included. The purchaser is responsible for the delivery to the authorized repair facility. Satisfactory proof of purchase, serial number and the date of purchase are always required. For warranty service, please contact the retail establishment from whom you purchased your EV Rider product.

ONE-YEAR WARRANTY EXCEPTIONS

Motor: In cases where there is an increase in the operational noise level, the warranty does not apply. (The increase in operational noise level usually occurs due to abusive and excessive strain on the scooter.)

The batteries are warranted by EV Rider for 6 months after the purchase of the Unit.

Warranty service can be performed by EV Rider or by an authorized EV Rider service facility. Do not return faulty parts to EV Rider without prior consent. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the original purchaser.

WARRANTY EXCLUSIONS: This warranty is only given to the original purchaser of the Scooter.

The Warranty excludes:

- Consumable items which may need replacing due to normal wear and tear (tires, tubes, belts, bulbs, upholstery and seating, motor brushes, fuses, plastic shrouds and footrest covers, etc.)
- Damaged caused by: battery fluid spillage or leakage, abuse, misuse, accident, or negligence, improper operation, excessive loading, maintenance, or storage, commercial use or use other than normal.
- Used other than for the purpose of the purchaser's mobility.
- Repairs and/or modifications made to any part of the scooter without specific and prior consent from EV Rider, LLC
- Labor, service calls, shipping, and other charges incurred for repair of the product not approved by EV Rider.

Batteries: Batteries carry a limited warranty which is subject to a stringent wear and tear clause. Any battery faults due to a defect in the original manufacture will normally become obvious within the first two months of use. Any gradual deterioration in performance after this period is normally associated with fair wear and tear, misuse or accidental damage and as such is not covered by the manufacturer's warranty. There is no other express warranty.

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of the original purchase and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion of limitation of incidental or consequential damages. So, the above limitation or exclusion may not apply to you.